





DGA AND RSS (PTY) LTD

- HEAD OFFICE
 - Southgate Business Park
 08 Lavender Gate Cres
 Umbogintwini
 eManzimtoti
 4126
 - Kwazulu-Natal South Africa
 - +27(0) 31 942 9716
 - info@dgaandrss.com
- MANAGING DIRECTOR
 - Johan van Wyk
 - +27(0) 82 563 4930
 - johan@dgaandrss.com
- COMPLIANCE & SUPPORT
 - Alice van Wyk
 - +27(0) 60 859 0674
 - o alice@dgaandrss.com
- TRAINING COORDINATOR
 - Francois van Wyk
 - +27(0) 82 803 6493
 - francois@dgaandrss.com





DGA AND RSS (PTY) LTD

- Saudi Arabia Jeddah City KSA 23468
- Head Training

Roedolf M Coetzer +966 56 2222 924 GM@master-mark.com

Our Company

DGA and RSS with its head office in Umbogintwini, Kwa-Zulu Natal, South Africa was established in 2018 when our Managing Director Johan van Wyk identified the need in the market to provide the following professional services in:

training, consulting, advisory, auditing, SHERQ support services, assistance and guidance with the safe handling, transportation and storage of Dangerous Goods, and many other risks specialised services as and when required by our clients.

During the last seven years we have established ourselves in the market and were successfully offering solutions to our client's needs. With our dedicated team of experts, we have broadened our client base across South Africa and into Africa delivering our services with distinction and now proudly are also offering our services in Saudi Arabia through our partner Master –Mark with whom we have an SLA in place.

Together with our most valuable assets "our personnel" we have managed to live our values by offering multiple specialised services and delivering the desired results to our clients.

As part of our continuous improvement objectives, we have grown from a Level 4 B-EEE rating to a Level 2 B-BBEE contributor with 51% Black ownership and 51% female ownership.



MISSION

It is our mission to grow our business by maintaining our excellent services and conducting our relations with integrity in all we do.

We shall continue to find and explore new technologies, initiatives, and measures to continuously improve the quality of our products and service to our clients.

With the above in mind:-

- > We shall thrive on delivering world class customer services.
- Grow long term client relationships.
- Ensuring sustainable business practices.
- Continue to offer the best possible training solutions and courses which we are accredited for.
- > Getting our clients on board with service excellence.
- Assist our clients complying with legislation and skills development.
- > Strive to equip and empower our clients with world class initiatives and technologies reaching their objectives with comfort.

We shall remain committed to train and upskill our own personnel ensuring that they achieve personal growth and live the values of our company.

No service or operation shall be conducted if it cannot be done safely.



VISION

- Driven by our passion and expertise we want to be a one stop service centre who will provide training, advice and risk specialised service to our clients wherever they are.
- To have and maintain long term service relationships with our clients.
- Continuously measure our level of service by:-
 - doing frequent benchmarking and apply corrective actions where and when applicable.
 - o recommend improving measures to our clients.
 - stay abreast with legislative changes in our industry and share those with our clients and personnel.
- > To consistently strive towards world class services to our clients by coming on board with excellence.
- Creating a pleasant environment wherein our personnel can operate within.



VALUES

We have an "easy to approach management structure" with an open-door policy and encourage interaction across all levels of the company to grow our personnel business acumen as individuals which will benefit our clients.

We will not compromise on integrity in favour of generating revenue but will always deliver top-quality products and services.

We shall focus on the "END IN MIND", to have satisfied clients and close the GAPS if any are identified.

We shall apply transparent and fair practices with our clients and personnel.

 We shall apply non rational, non-discriminatory practices by treating all with dignity and respect.



ETHICS

We envisage a working environment and partnership with our clients, to be transparent, respect different cultures, traditions, religions by maintaining the highest level of Integrity.

Declare any known or potential conflict of Interest.

To maintain the company's administrative system, records, and financial system.

To be honest and respectful to clients and colleagues.



OBJECTIVES

Deliver to our clients cost effective services.

Constantly assist to improve the safety records and standards of our clients.

Provide our clients with the required reports on services delivered.

Provide our clients with up-to-date information in terms of all Legal and National Standard Requirements.

Assist with the compilation of Operational Plans.

Compile risk analysis and do Training GAP Analysis – provide the required training.



Strategic Goals

To establish a framework of members that form partnerships and networks to become world class companies through the development and training of skilled personnel.

This we will achieve by: -

- 1. The execution of our vision and mission and maintaining of our values and ethics.
- 2. Remain committed with the execution of our action plans to the benefit of our clients, and to ensure compliances with all legal requirements.
- 3. Create a skill development environment by means of knowledge sharing and training.
- 4. Align the legal and ethical compliance systems to the needs and requirements of our clients.
- 5.Developing sustainable and equitable systems for providing long-term care (keep up to date with legal and technical legislation changes); by improving measurement, monitoring and research on Safety and Risk.



SERVICES ON OFFER

- The company offer a wide range of different services to our clients.
 We pride ourselves in delivering the best possible services/solutions and invite our clients to come on board with excellence.
- Risk Assessments; -
- -Buildings –Fire -SHERQ Compliance –Facilities -Industry Transportation
- -Emergency Preparedness and Response -Warehousing
- Audits; -
- -CDI- Terminals -CDI- IMPCAS -SHERQ
- Transportation -Warehousing -Schools
- Emergency preparedness and response
- Support Services
- Prepare, develop, implement, and manage SHERQ management systems at companies.
- Analyse and identify gabs (shortcomings) at transporter and warehouse companies transporting, handling or store Dangerous Goods and NON-HAZ products.
- Assist transport and Warehouse companies with the preparation of SA SQAS audits by ensuring compliance with all elements of the SQAS process.



Accredited Training

- -First Aid Level 1, 2 & 3,
- -Emergency **Preparedness and Response**,
- -SHE Rep.
- -Fire Marshal,
- -Basic and Advanced Fire Fighting,
- -Confined space entry,
- -Fall Protection Planning
- -Hand Tools
- -Introduction to Safety
- -Legal Liability
- -Permit to Work
- -Storeman
- -Self Contained Breathing Apparatus
- -Transport of Dangerous Goods
- -Airline mask
- Cyanide
- Ethanol

- -Evacuation Procedure
- -HIRA
- -Evacuation Coordinator
- -Office Safety
- -Hazardous Chemicals
- -Confined space rescue
- -Introduction to Dangerous Goods
 - -Inert Gas Entries
- -Incident & Accident Investigation
 - -Power Tools
 - -Supervisor
 - Safe Stacking & Storage
 - -Warehouse Safety
 - **Working on Heights**
 - Working at Heights rescue
 - Chlorine
 - LPG, etc.



Accredited Fire AND HAZMAT Training

HAZMAT:

- Hazmat Awareness
- Hazmat Operations
- Hazmat Tecnition

FIREFIGHTING:-

- Firefighter 1
- Firefighter 2
- Rope Rescue Awareness
- Rope Rescue Operations
- Rope Rescue Technician
- Confined Space Rescue Awareness
- Confined Space Rescue Operations
- Confined Space Rescue Technician



Conclusion

FOR ANY OTHER TRAINING & COMPANY SPECIFIC REQUIREMENTS/NEEDS PLEASE CONSULT WITH US.

- WE ARE OFFERING TAILOR MADE TRAINING SOLUTIONS BASED ON THE CLIENT'S NEEDS AND REQUIREMENTS.
- WE ARE LOOKING FORWARD TO BE OF SERVICE TO YOU AND YOR COMPANY.

THANK TOU

